

12 Point Culture Plan

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Innovation
Transport
Services
Consistently Quicker®

12 Point Culture Plan

Respect

To always respect yourself, team members and clients, and you will receive this in return. To never enter into sarcasm, gossip and negativity about the company, team members or clients while at I.T.S.

Excellence

Near enough is not good enough. I will give excellence and never compromise my standards for anyone. I am prepared to do whatever it takes to ensure that the people that come in contact with me hear, see and feel this excellence.

Education

I will constantly increase my level of personal knowledge about business, and the products we provide.

Enthusiasm

A business with team members that show enthusiasm at all times is a business on the move. We are a business on the move.

Consistency

We believe that systems should run a company, not people and that our clients will come to rely on us for our consistency which is unique in the world of business.

Balance

We always strive to have a well balanced life, where our emotional, spiritual, physical and financial needs are being achieved.

Team work

We always say yes when our I.T.S. team members ask us for our help, so long as the team member has already taken responsibility for the completion of that task.

Ownership

We always live by the principal that “I work with the company NOT for the company” I understand that I always have the choice to live and work the way that most meets the requirements of my life.

Fun

Business is fun. It is a game in life to be enjoyed. We will learn the rules of the game in our team and in our industry. Then we will always play the game with a smile on our face and good will in our hearts.

Common sense

Common sense is a prerequisite of being an I.T.S. team player. It must always prevail in my taking on tasks. Making sure that what I take on is realistic so that I keep all the commitments I make.

Planning

The ITS team plan is to succeed and always keep fellow team members informed when new plans are prepared. We always consider new ideas when they are presented in a planned and well thought out manner.

Honesty

To always speak the truth with our fellow team members and clients and be honest with ourselves in life. We are being honest when what we say, what we think and what we feel are the same.